

What is the Warsmann Law and what are the conditions to benefit from it? The Warsmann Law The Warsmann law protects subscribers to the drinking water network in the event of overconsumption of water caused by a post-meter water leak. Your water distributor has an obligation to warn you of abnormal consumption of water. He must notify you at the latest when sending your invoice. The law Warsmann allows, under conditions, to dispute the invoice and to request the capping. This is called "capping" i.e. capping the invoice's. Namely: the increase is abnormal when your consumption exceeds the double the average volume consumed over the last 3 years. Types of Leaks Supported Leaks on the drinking water supply pipes located after your counter. Warning: leaks on household appliances, sanitary equipment (e.g.: flushing) or heating equipment is not included in the scope of the Warsmann law. The conditions to be fulfilled

- You must be an individual and the water bill must be edited for a room housing,
- The observed water consumption must be greater than double the average of your consumption over the equivalent period of the last 3 years.
- For example: You normally consume 80m³/semester but your invoice indicates 170m³ over the last semester.
- The water leak must be on a drinking water pipe after counter,
- You must have the leak repaired by a professional and provide a certificate of repair as soon as you realize the leak and at the latest within one month of informing the distributor.
- The certificate must include the date of repair of the leak as well as its location.

Do you need a repair certificate? Call on our experts and we will provide you with the necessary certificate. Click here to order a leak search And then how do you get the cap? Send your ceiling request and your repair certificate to later than 1 month after notification from your water supplier telling you increase in your consumption. As a precaution, we advise you to send it by registered mail with acknowledgment of reception. You will find on the following page a sample letter requesting capping. (source : HYPERLINK "https://www.inc-conso.fr/content/suite-une-fuite-deau-apres-compteur-vous-demandez-le-plafonnement-de-votre-facture" <https://www.inc-conso.fr/content/suite-une-fuite-deau-apres-compteur-vous-demandez-le-plafonnement-de-votre-facture>)

Our advice

Have you received a letter from your water distributor to inform you of the increase in your consumption?

You've come to the right place!

Here is the procedure to follow to benefit from the Warsmann law:

If necessary, check that you meet the conditions. [HYPERLINK "https://storage.googleapis.com/homeserve-cdn-emailing/emailing/enews/Information-Warsmann.pdf"](https://storage.googleapis.com/homeserve-cdn-emailing/emailing/enews/Information-Warsmann.pdf) \t "_blank" [Click here for more information.](#)

Order a leak search. Our expert can then offer you a quote for the repair.

If you accept the quote, as soon as the repair is completed, **our expert will provide you with the repair certificate** requested by your water supplier.

Send the certificate to your water supplier to benefit from the cap on your bill! As a precaution, we advise you to send your request by registered mail with acknowledgment of receipt. You can also find the mail template in our FAQ.

Act fast! You have 1 month from the notification of your water distributor indicating the increase in your consumption to send your certificate of repair. Keep your water bills from the last three years.

If you have a leak but you do not fall within the scope of the Warsmann law.

For example, if your consumption does not exceed twice your normal average consumption, you can still request a rebate from your water supplier. If he responds favorably to your request, this discount will reduce the amount you still have to pay.

FOLLOWING A WATER LEAK AFTER METER, YOU REQUEST THE CAP OF YOUR BILL

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Abnormal consumption may be due to a pipe leak after meter. If this is the case, you have the right to obtain a ceiling on your invoice ([HYPERLINK "https://www.legifrance.gouv.fr/affichCodeArticle.do?cidTexte=LEGITEXT000006070633&idArticle=LEGIARTI000024025788"](https://www.legifrance.gouv.fr/affichCodeArticle.do?cidTexte=LEGITEXT000006070633&idArticle=LEGIARTI000024025788) \t "_blank" [Article L. 2224-12-4, III bis of the General Code of Local Authorities](#)).

As soon as it becomes aware of it, the drinking water service must inform you of this abnormal water consumption, by any means and at the latest when sending the bill established according to the reading.

From the receipt of this information, it is your responsibility, within **amaximum period of one month**, to have the leak repaired and to send your drinking water service a certificate from the repairer mentioning the date of repair and the location of the leak.

If all the conditions are met, the amount of your bill will be capped at twice your usual consumption ([Article HYPERLINK "https://www.legifrance.gouv.fr/affichCodeArticle.do?cidTexte=LEGITEXT000006070633&idArticle=LEGIARTI000024025788"](https://www.legifrance.gouv.fr/affichCodeArticle.do?cidTexte=LEGITEXT000006070633&idArticle=LEGIARTI000024025788) \t "_blank" [L. 2224-12-4, III bis of the General Code of Local Authorities and Article R. 2224-20-1](#), [HYPERLINK "http://www.legifrance.gouv.fr/affichCodeArticle.do;jsessionid=8202AF8E2AE5948D4FCC9FCCC740E222.tpdjo03v_3?idArticle=LEGIARTI000026418286&cidTexte=LEGITEXT000006070633&dateTexte=201502"](http://www.legifrance.gouv.fr/affichCodeArticle.do;jsessionid=8202AF8E2AE5948D4FCC9FCCC740E222.tpdjo03v_3?idArticle=LEGIARTI000026418286&cidTexte=LEGITEXT000006070633&dateTexte=201502)

05&categorieLien=id&oldAction=&nbResultRech=%3e)." [II of the said Code](#)).

INCLUDEPICTURE "https://www.inc-conso.fr/sites/default/files/picto_attention_75.png" * MERGEFORMATINET Increases in the volume of water consumed due to leaks in household appliances and sanitary or heating equipment are not taken into account.

SUITE À UNE FUITE D'EAU APRÈS COMPTEUR, VOUS DEMANDEZ LE PLAFONNEMENT DE VOTRE FACTURE

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Une consommation anormale peut être imputable à une fuite de canalisation après compteur. Si c'est le cas, vous avez le droit d'obtenir un plafonnement de votre facture ([HYPERLINK "https://www.legifrance.gouv.fr/affichCodeArticle.do?cidTexte=LEGITEXT000006070633&idArticle=LEGIARTI000024025788"](https://www.legifrance.gouv.fr/affichCodeArticle.do?cidTexte=LEGITEXT000006070633&idArticle=LEGIARTI000024025788) \t "_blank" [article L. 2224-12-4, III bis du code général des collectivités territoriales](#)).

Dès qu'il en a connaissance, le service d'eau potable doit vous informer de cette consommation anormale d'eau, et ce par tout moyen et au plus tard lors de l'envoi de la facture établie d'après le relevé.

A partir de la réception de cette information, il vous appartient, dans un **délai maximal d'un mois**, de faire réparer la fuite et d'adresser à votre service d'eau potable une attestation du réparateur mentionnant la date de réparation et la localisation de la fuite.

Si l'ensemble des conditions est respecté, le montant de votre facture sera plafonné au double de votre consommation habituelle ([HYPERLINK "https://www.legifrance.gouv.fr/affichCodeArticle.do?cidTexte=LEGITEXT000006070633&idArticle=LEGIARTI000024025788"](https://www.legifrance.gouv.fr/affichCodeArticle.do?cidTexte=LEGITEXT000006070633&idArticle=LEGIARTI000024025788) \t "_blank" [article L. 2224-12-4, III bis du code général des collectivités territoriales](#)et [HYPERLINK "http://www.legifrance.gouv.fr/affichCodeArticle.do;jsessionid=8202AF8E2AE5948D4FCC9FCCC740E222.tpdjo03v_3?idArticle=LEGIARTI000026418286&cidTexte=LEGITEXT000006070633&dateTexte=20150205&categorieLien=id&oldAction=&nbResultRech=%3e\)".](http://www.legifrance.gouv.fr/affichCodeArticle.do;jsessionid=8202AF8E2AE5948D4FCC9FCCC740E222.tpdjo03v_3?idArticle=LEGIARTI000026418286&cidTexte=LEGITEXT000006070633&dateTexte=20150205&categorieLien=id&oldAction=&nbResultRech=%3e)) [article R. 2224-20-1, II dudit code](#)).

INCLUDEPICTURE "https://www.inc-conso.fr/sites/default/files/picto_attention_75.png" * MERGEFORMATINET Ne sont pas prises en compte les augmentations de volume d'eau consommé dues à des fuites sur les appareils ménagers et les équipements sanitaires ou de chauffage.

Lettre recommandée avec avis de réception (par précaution)

Madame, Monsieur,

Ayant constaté une fuite sur mon réseau privatif d'eau potable, j'ai fait appel à l'entreprise de plomberie (nom de l'entreprise) pour procéder aux réparations.

Vous trouverez ci-joint une attestation établie par cette entreprise mentionnant la date de la réparation et la localisation de la fuite.

Aussi, conformément aux dispositions de l'article L. 2224-12-4, III bis du code général des collectivités territoriales et de l'article R. 2224-20-1, II dudit code, je vous demande de bien vouloir procéder au plafonnement de ma facture d'eau potable.

Dans cette attente, je vous prie d'agréer, Madame, Monsieur, en l'expression de mes sincères salutations.

(Signature)

Pièces jointes : copie de l'information transmise par votre service d'eau potable, attestation du réparateur mentionnant la date de la réparation et la localisation de la fuite.

Registered letter with acknowledgment of receipt (as a precaution)
Dear, Having noticed a leak on my private drinking water network, I called the plumbing company (company name) to carry out the repairs. You will find attached a certificate drawn up by this company mentioning the date of the repair and the location of the leak. Also, in accordance with the provisions of article L. 2224-12-4, III bis of the general code of local authorities and article R. 2224-20-1, II of the said code, I ask you to proceed with the ceiling on my drinking water bill. In the meantime, please accept, Madam, Sir, the expression of my sincere greetings.
(Signature) Attachments: copy of the information sent by your drinking water service, certificate from the repairer mentioning the date of the repair and the location of the leak.